

Best Practice

Service: Consulting
Solution Suite: Business Development
Best Practice: Process Reengineering and Improvement



Overview

AMS deploys solutions based on customized industry and experiential best practice. Our team of executive level consultants will work with your organization to craft the best implementation of any service, solution suite and correlating best practice. This holistic approach to creating business solutions will render high value ROI, continuity and embedded value.

Process, according to Webster, is defined as a natural phenomenon marked by gradual changes that lead toward a particular result: a natural continuing activity or a series of actions or operations conducting to an end. Quality is defined as an inherent feature, having a degree of excellence, possessing a distinguishing attribute and superiority in kind. Now, that all sounds nice, but what does it really mean? How can it help the processes you deal with on a daily basis reach a new level, without reorganizing your entire organization?

AMS has a team of executive level resources that can collaborate to redefine work flow and help improve any business process. Our teams leverages a time tested methodology to evaluate process efficiency.

There are many benefits to re-evaluating processes. Some of those benefits are:

- A decrease in the amount of time it takes an employee to complete the process
- A decrease in the cost of your employees' time working on a specific process
- A decrease in the amount of time it takes to complete the entire process
- A decrease in the cost of the entire process
- Improvement of external customer satisfaction
- Improvement of internal customer satisfaction

Try this five-step procedure to determine if your processes are hitting the mark:

- Determine the outcome of the process.
- Map out the process.
- Establish critical points within the process.
- Set up measurement criteria and a monitoring system to determine if the measurement is within variance.
- Continually monitor the process and make any changes on the spot to keep the process within the measurement criteria.

AMS can help your organization efficiently identify business process improvement opportunities. This effort will lead to increased ROI, productivity enhancement and overall quality improvement. Regardless of the industry we have direct experience leading technology and quality improvement projects.

AMS can customize any best practice to fit your organizational needs.