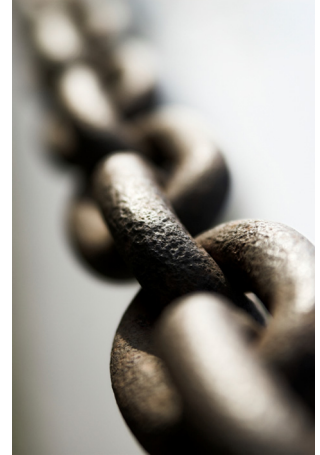


# Best Practice

**Service:** Consulting  
**Solution Suite:** Business Development  
**Best Practice:** Supply Chain Management



## Overview

AMS deploys solutions based on customized industry and experiential best practice. Our team of executive level consultants will work with your organization to craft the best implementation of any service, solution suite and correlating best practice. This holistic approach to creating business solutions will render high value ROI, continuity and embedded value.

Supply chain management (SCM) is the process of optimizing the shipment of goods and services from supplier to customer. The goals of SCM are to optimize production, decrease manufacturing time, minimize inventory, streamline order fulfillment and reduce cost. Today's supply chains for mid and large companies span the globe, with suppliers and partners in multiple countries and multiple time zones.

AMS has assembled a team of executive level experts with a full spectrum of logistics experience. However, it is not the logistics that sets this team above our competitors, it is their understanding of the "quality" roots that SCM was born from. SCM technology and software support is only one side of the solutions picture. AMS believes that without the organizational design and structure to support an enterprise effort it will surely fail.

AMS will work with your organizations SCM team to help craft an organizational solution that will work.

The following are the basic components that comprise supply chain management. Supply chain management software should handle each of these well. But, the process and structure standing behind the technology solution represents its underpinnings.

- Planning - Supply chain planning consists of developing benchmarks to monitor the supply chain for optimal resource use, minimum total cost, and maximum value to the customer.
- Sourcing - Supply chain sourcing entails developing the costing, inventory, quality, shipping and payment methods with suppliers and associated benchmarks for monitoring partner relationships.
- Production - This is the manufacturing step. Schedule the activities necessary for production, testing, packaging and preparation for delivery. As the most metric-intensive portion of the supply chain, measure quality levels, production output and worker productivity.
- Delivery Logistics - This component of supply chain management deals with order tracking and fulfillment, determining warehouse locations, fleet management, and invoice processing. This can be quite a complex operation to manage well.
- Returns Processing - The critical component of supply chain management that deals with customer returns and customer support.

AMS can design a complete readiness assessment to help your company identify the attributes of SCM that will create the most risk and reward respectively. Our team can then assist in designing an implementation plan and coordinate all of the deliverables associated with the enterprise effort. Additionally, AMS can custom design training to help each area of the organization understand the SCM concepts and prepare for the shift in operations.

AMS can customize any best practice to fit your organizational needs.