

Best Practice

Service: Training

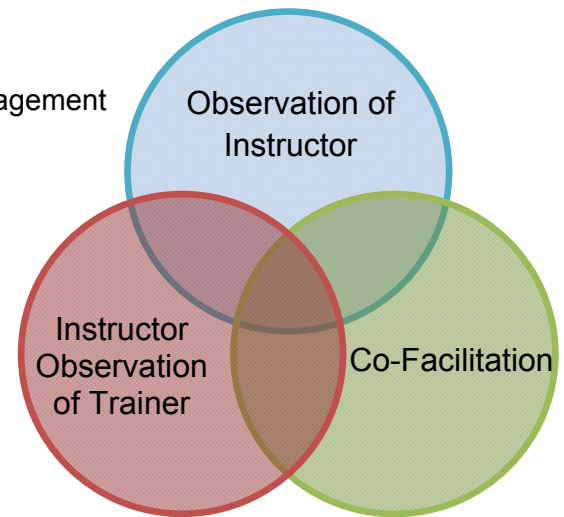
Solution Suite: Training Programs

Best Practice: Approaching a Train the Trainer (T3) Engagement

Overview

AMS deploys solutions based on customized industry and experiential best practice. Our team of executive level consultants will work with your organization to craft the best implementation of any service, solution suite and correlating best practice. This holistic approach to creating business solutions will render high value ROI, continuity and embedded value.

The following list represents our best practice model for engaging in a T3 engagement.



1. Identify the program and confirm that it is T3 applicable. For example, there may be accreditation aspects like IIBA or PMI that will not allow the awarding of PDU's etc., unless a registered education provider delivers the course. There may also be content that does not fit the model because a large part of the program is specific to an instructor profile or experience etc. If we determine that these criteria are not problematic then we go ahead and approve the T3 model.
2. Assuming we have moved beyond item #1, we establish that the materials are solid enough and designed to stand on their own. This is assessed by the inclusion of a timed instructor guide, clear branding and supporting materials.
3. Assuming we have moved past item #2, we provide the following model:
 - a. We train with the client observing.
 - b. We co-facilitate with the client as a co-trainer.
 - c. We observe the client training.
 - d. We debrief with the client and certify them for the program.
4. Assumptions:
 - a. The program materials are static and any changes will result in "re-fresher" T3 sessions.
 - b. The training certification cannot be internalized by the client.
 - c. Our branding and copyright will not be removed from the program.
 - d. Delivery format will not be modified.
 - e. Materials will not be modified.
5. Cost:
 - a. Daily fees align with standard facilitation pricing.
 - b. Materials licensing fees apply to the on-going materials and are calculated based on duration.
 - c. Materials fees should be flexible to electronic download and available via an FTP site.

AMS can customize any best practice to fit your organizational needs.