

Consultant Biography

Tom Carter, MS CS, PMP Principal Consultant

Tom Carter is a Principal Consultant at Advanced Management Services, Inc. (AMS), a full service management consultancy servicing an international client base.

Tom specializes in establishing and improving Project Management Offices, assessing and improving organizational program and project performance, independent project/program assessment and rescue and in mentoring, training and coaching project/program personnel. He is also an adjunct instructor for the Brandeis University where he was a driving force in the creation of a Master of Science degree program in Project and Program Management. Tom worked with the Rabb School of Continuing and Professional Studies to design the curriculum, hire instructors and launch the program. He is the chair of the department for this program and teaches several courses in the curriculum.



A frequent speaker and author, Tom has worked both nationally and internationally with a diverse cross-section of industries and organizations. Representative consulting engagements include:

- Developed a Project Management Competency practice including training, coaching and mentoring, project assessment and project rescue services. Deployed the practice at a major biotech company in both the U.S. and Europe.
- Conducted a PMO assessment for a major healthcare provider and developed short and long term recommendations for evolving the organization. Coached the PMO senior staff on implementation. Authored presentations for business and IT audiences communicating the mission, charter and value proposition for the PMO.
- Definition and deployment of a project portfolio management process that included re-alignment of IT initiatives with business priorities, a project classification scheme, and an MS Project based approach to understanding IT resource utilization. Tom also worked with the business and IT leadership to develop an improved maintenance release process and a Project Management Office (PMO) model including staff levels and services. Tom coached and mentored the PMO Manager and delivered workshops on planning, tracking, estimation, risk, roles and responsibilities, and earned value to the PMO staff.

Formerly, Mr. Carter was Vice President of Project Management Practices at Fidelity Investments where he managed a nine person Project Office and later led an internal consulting group with the charter to help Fidelity business groups understand, adapt, and implement Project and Program Management in a commercial environment. Tom helped organizations setup Project Management Offices, conducted organizational assessments of their project management capability, managed troubled projects, and delivered consulting and training on project and program management topics.

Prior to Fidelity he worked in the defense sector with program and project management assignments at Lockheed Sanders, Raytheon and General Electric.

Tom is a member of the American Society for the Advancement of Project Management and the Project Management Institute. He is a certified PMP.