

Course Description

Integrating Quality with the PMLC AMS103

14 Professional Development Units
14 Education Hours



Overview

Regardless of industry, Quality Management must be practically integrated with the overall project life cycle - not just in testing and validation situations. Quality must be present in all project approaches, processes, practices and tools. This course will give the participant a detailed understanding of how quality is infused in all aspects of a project from initiation to closeout and provide practical examples for use in any industry scenario.

Learning Objectives

- Define life cycle Quality Management
- Examine the best practices required for various size project management approaches and how quality is integrated as a fundamental requirement
- Analyze effective quality management and decision making tools and their practical applications
- Understand the elements and advantages of different global quality standards
- Develop a life cycle quality implementation plan scaled to the project's objectives
- Discuss and implement effective review, testing and validation methods
- Understand the integration of a quality mindset in communication and customer relationship management

Format

The format of the course is highly interactive and how-to oriented. Discussion of concepts and principles is followed by exercises. The emphasis is on the practical application and adaptation of selected tools and processes.

Duration

Two Days

Who Should Attend

Project managers and other project professionals from any industry who are interested in delivering high quality project results that exceed internal and external customer expectations would benefit by taking this course.