

Course Description

An Introduction and Overview of Business Analysis AMS1044

21 Professional Development Units
21 Continuing Development Units
21 Education Hours

Overview

In most organizations today, the use of analytical techniques is recognized as a significant factor in improving efficiency and effectiveness. Frequently, Business Analysts are called upon to gather data and assist in the analysis being performed, to solve organizational problems, cite and suggest areas for improvement, and make recommendations to increase overall effectiveness and efficiency.



This workshop provides detailed knowledge of a variety of techniques, methodologies, and considerations appropriate for the organizational requirements, processes and best practices required to achieve excellence within the BA function.

After completion of this workshop, participants will be able to:

- Apply the characteristics and key concepts of a Business Analyst
- Introduce the process and methodology of analysis
- Apply technique after defining the Business Need
- Develop a Business Analysis Communication Plan and learn the Plan Requirements Management Process
- Manage Business Analysis Performance
- Plan Elicitation Activities

Format

The format of the class is highly interactive and how-to oriented. Discussion of concepts and principles is followed by team exercises using a real project chosen by the attendees. The emphasis is on the practical application and adaptation of selected tools and processes to the BA environment.

Delivery Options

Duration

3 days/Online 18 hours

Who Should Attend

Anyone seeking to further their knowledge of best practice BA concepts.