

Course Description

Project Management Best Practices and Risk Responsiveness AMS193

14 Professional Development Units / On-line 12

14 Education Hours / On-line 12

Overview

To achieve project success in today's fast-paced, schedule compressed and resource scarce environments, the Project Manager must possess the ability to assess, manage and interact with inherent and unforeseen project risks. This course reviews the fundamentals of Project Risk Assessment and Project Risk Management. A practical and experience-based approach shall be utilized to uncover, communicate and develop successful strategies to transform project risks into clear mitigation strategies.



Inherently this approach to Risk Management requires an understanding of sound Conflict Management and negotiation skills. This course takes a methodical and insightful look at the components and techniques of Conflict Management and the basics of Negotiation. The course is designed to help participants develop a clear and concise thought process required to recognize and manage conflict as well as apply basic negotiation skills to the Project Management environment.

Learning Objectives

- Review the industry approach to managing project risks
- Apply Work Breakdown Structure(WBS) principles in order to create a Risk Breakdown Structure
- Apply the RBS to the previously identified 9 specific risk areas
- Understand the positive and negative aspects of conflict
- Understand the 5 conflict management styles and when to use each
- Understand the process for developing Action Plans
- Learn how to assess and manage people and situations beyond the conflict situation
- Defining the attributes of effective negotiators
- Understand techniques and strategies for effective negotiation
- Understand the human factors associates with achieving effective negotiations

Format

This course is highly interactive and how-to oriented. Discussion of concepts and principles is followed by hands-on exercises. The emphasis is on the practical application and adaptation of selected tools and processes.

Delivery Options

Duration

Two days / On-line 12 hours

Who Should Attend

Project managers, project team members and stakeholders participating in service-based projects would benefit by taking this course.

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