

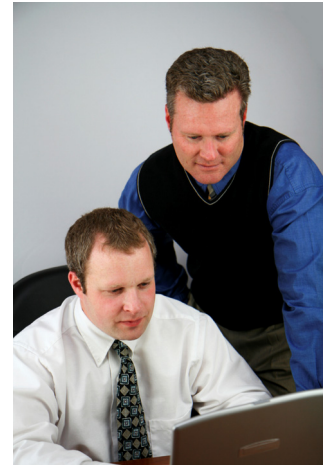
Course Description and Outline

Critical Thinking and Creative Problem Solving AMS2003

21 Education Hours

Course Overview

This course combines creative and analytical approaches to problem solving and enhances participants' critical thinking skills. Participants improve their ability to gather and weigh factual and contextual information when defining problems and solutions. Emphasis is placed on selecting relevant problem solving processes for individual situations. Participants learn and apply a model that allows them to tackle a range of managerial problems. In groups and individually, participants learn to apply course techniques to actual on-the-job problems, thereby taking a more powerful role in decisions affecting them at work.



After participating in this workshop, participants will be able to:

- Create an environment where problems are expected, accepted and addressed efficiently and systematically.
- Provide participants with a methodology for resolving problems.
- Create a database of information available on an organization-wide basis that assists all employees in solving workplace problems.
- Increase the overall confidence level of employees in recognizing, managing, and resolving workplace problems.
- Provide participants with the skill sets necessary to resolve problems.

Format

The format of the course is highly interactive and how-to oriented. Discussion of concepts and principles is integrated with exercises.

Duration

Three Days

Who Should Attend

Anyone seeking to improve their creative and analytical approaches to problem solving will benefit from taking this course.