

Course Description

Managing Change in Your Organization AMS231

Change is prevalent in many projects and often incorrectly communicated and misunderstood. These misunderstandings can lead to a variety of situations resulting in less effective projects, morale issues, and other employee-related conflict. Thus the ability to understand change and effectively deal with it is critical to success. This course will provide participants with a working knowledge of the process of change and the role they can play to ensure that change is implemented in the most effective, efficient, and productive manner. Participants will work on a case study in order to apply the concepts learned to actual scenarios.



After completion of this workshop, participants will be able to:

- Understand change and the key terms surrounding change
- Identify key players and change agents
- Understand the skills required to achieve change and become a change agent
- Understand the levels at which change can be initiated and develop change strategies accordingly
- Assess the impact that change has
- Communicate change to those that are impacted by it and identify the critical role change plays in success
- Explore the barriers to and the factors influencing change and develop strategies for addressing them
- Gain insight on common changes inherent to projects and explore strategies for managing them
- Understand the perception of change at different organizational levels
- Manage resistance to change, productivity during change, and the transition
- Explore personal and organizational resistance and develop strategies for working productively with change
- Examine the impact change can have on Projects and Project Management and devise strategies to minimize the impact

Format

This course is highly interactive and adaptive to participant's interests and needs. An experiential and adult learning approach is used and coupled with individual and team exercises. The coverage is practical but intense and designed to impart usable skills for each participant.

Delivery Options

Duration

2 Day/Online 6 hours

Who Should Attend

Individuals who wish to gain a better understanding of how to understand and manage change both in projects and at the organizational level would benefit by taking this course.