

Course Description

Management Interventions AMS 278

Overview

This program is designed to assist managers with conducting necessary employee interventions. A simple five-step process allows managers to effectively monitor and correct inappropriate and/or destructive behavior. This program is a must for managers wishing to effectively manage their associates and project team members.

Learning Objectives

- Identify the source of your problem
- Know the difference between intervention and interference
- Set expectations for appropriate behaviors
- Define positive interactions through modeling
- Create intervention action plans

Format

This course is highly interactive and adaptive to participants' interests and needs. A discussion approach is used and is accompanied by individual and team exercises. The coverage is practical but intense and designed to impart usable skills for each participant.

Duration

One day

Delivery Options

Who Should Attend

Supervisors, managers and other staff.

