

Course Description

Global Strategies and Improving the Processes that Support Them AMS302

Overview

Organizations preparing for the 21st century are undergoing transformational change. Global strategies are shifting and in turn, processes are no longer stable. This course will provide tools and techniques to develop and implement global strategies through the alignment of operational and tactical initiatives. Participants will be exposed to futuristic concepts relative to organizational structures that support aggressive continuous improvement efforts.



Learning Objectives

- Build a strategic plan utilizing models to support each step
- Compare various organizational structures that can best support strategy implementation and process alignment at the operational and tactical levels
- Prepare your organization to adopt the continuous improvement mindset
- Set priorities to establish a methodical and consistent approach to improvement efforts
- Flowchart the process utilizing various forms of mapping tools to see improvement opportunities clearly
- Understand how work interconnects and how the total organization is affected by process outputs and contact points
- Use process efficiency measurement tools to modify existing ways of doing business to capitalize on future opportunities
- Use best practice knowledge to promote optimum results and reduce cycle time by establishing measurable standards that tie into your Performance Management Program

Format

This course is highly interactive and adaptive to participant's interests and needs. A discussion approach is used and is accompanied by individual and team exercises.

Duration

Two days

Who Should Attend

Any professional with the responsibility of developing or managing processes to achieve organizational goals would benefit by taking this course.