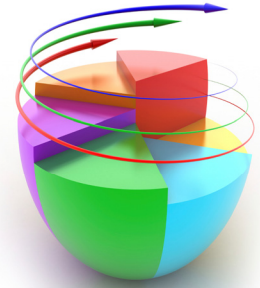


Course Description

ISO 9001:2000 AMS319



Overview

In this one-day course, you will achieve an understanding of the evolution of Quality Management Systems over the past 10 years. Participants will gain an understanding of the direction in which the new standard is moving, the reasons behind the changes and be able to envision the impact the changes in the Standard will have on your organization. You will also gain insight into strategies for implementing the new changes within the organization.

Learning Objectives

- Understand the basics of quality management systems
- Understand the philosophy and principles with the new standards
- Explore the modifications to the ISO 9000:2000 discussion
- Understand the registrar's perspective
- Understand implementation strategies
- Understand ancillary standards and what we should expect

Format

This course is highly interactive and how-to oriented. Discussion of concepts and principles is followed by hands-on exercises. The emphasis is on the practical application and adaptation of selected tools and processes.

Delivery Options

Duration

One day

Who Should Attend

Professionals involved with ISO 9001:2000 would benefit by taking this course.