

# Course Description

## ISO 9001: 2000 Internal Assessor AMS320



### Overview

This 2-day course for internal assessors will focus on the 2000 ISO 9001 Standard. The attendee can expect to receive a sound working knowledge of the ISO 9000 Standard, the auditing process and the use of audit surveys. Participants should be individuals who will be responsible for conducting ISO audits to the released ISO 9001:2000 Standard, individuals seeking to learn more about the standard for implementation purposes, and individuals responsible for setting up internal assessor programs.

### Learning Objectives

- Understand the background on the ISO standard and auditing methodology
- Explore a step-by-step explanation on how to set up and conduct internal ISO assessments
- Understand audit checklists for use during the audit

### Format

This course is highly interactive and how-to oriented. Discussion of concepts and principles is followed by hands-on exercises. The emphasis is on the practical application and adaptation of selected tools and processes.

### Duration

Two days

### Who Should Attend

Internal assessors and individuals who will be responsible for conducting ISO audits would benefit by taking this course.